



Privacy Policy

Valentina Gimeno is the director and founder of Solace; A Safe Space. Solace respects the privacy of prospective clients and is dedicated to protect the personal data it collects to process prospective clients.

Personal data collected refers to the information collected on this website, specifically that which is filled in by the prospective client in the 'Request an Appointment' section. This data includes name and surname, contact number and email address, service requested and additional information. By choosing to fill in this information, you are consenting to sharing with Solace; A Safe Space, information about you, for the scope of accessing a private service offered by Solace. You may wish to not provide us with such information, but instead, make contact with us via text message or telephone call, to enquire further.

We will use your personal data filled in the 'Request an Appointment' Form to determine whether we are a suitable service for you, and if so, make contact with you to set up a first appointment. If we think we are not the most suitable service for you, we will make contact with you in order to discuss this, and propose other suitable services for your needs. We will use and process the information you share with us, for the aforementioned purpose solely. The filled in 'Request an Appointment' Form will be automatically deleted from our server within 90 days.

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to the founder and clinical leads at Solace; A Safe Space, and who are subject to a duty of confidentiality. We have procedures in place to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Solace; A Safe Space

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